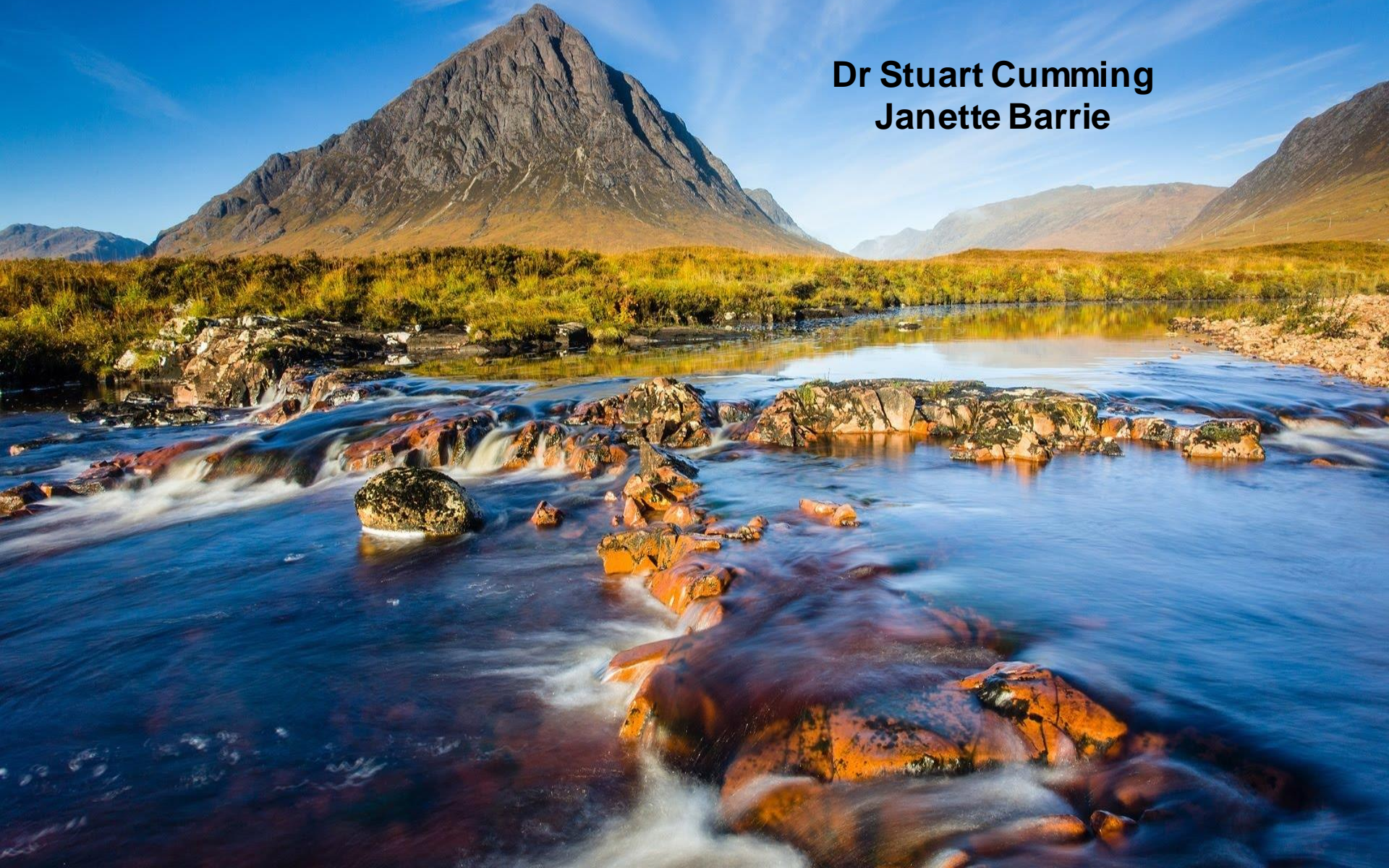


# Anticipatory Care Planning in Scotland

**Dr Stuart Cumming  
Janette Barrie**







# Anticipatory Care Planning

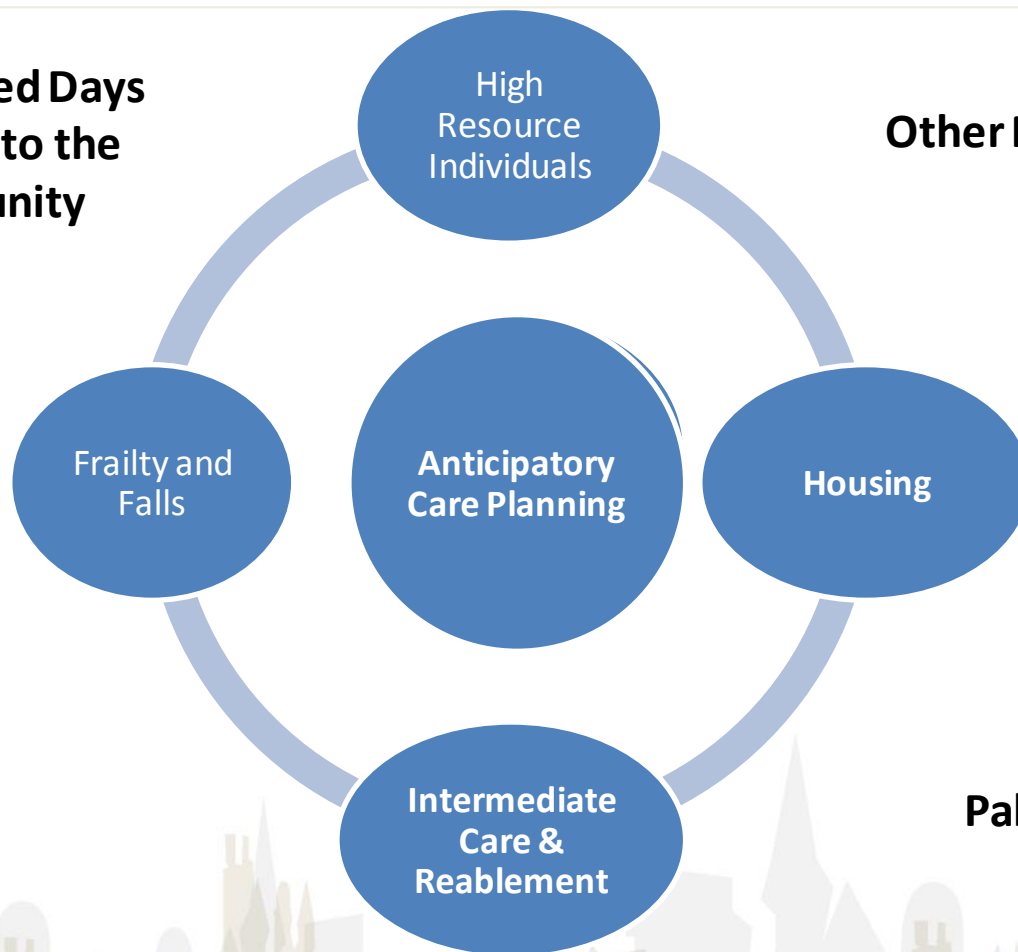
Time to make it happen:  
Planning for success



# Living Well In Communities

**200,000 Bed Days  
returned to the  
community**

**Other Models of Care**

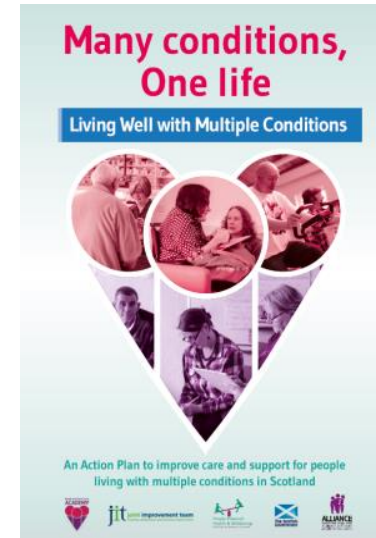
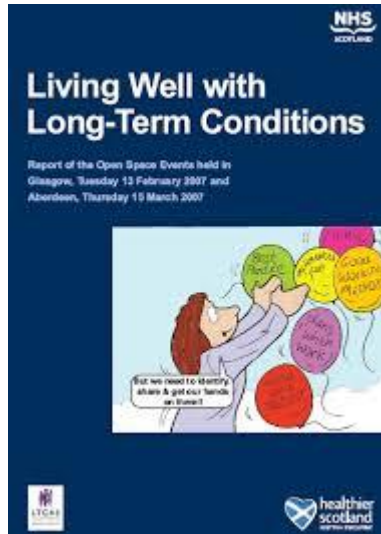


**Dementia**

**Palliative Care**



# Background and Landscape



- Long Term Conditions Collaborative
- Reshaping Care for Older People
- Many Conditions, One Life Action Plan
- ACP Task & Finish

- 2020
- Christie Commission
- Health and Social Care Integration
- Health and Wellbeing Outcomes



# What is Anticipatory Care Planning?



**“Thinking ahead” and working with people and those close to them to set and achieve common goals in an ongoing process that will ensure the right thing is being done at the right time by the right person(s) with the right outcome**

**Consider ACP approach for 5-6% of population**

**2% of population use 77% of bed days (90% unplanned)**





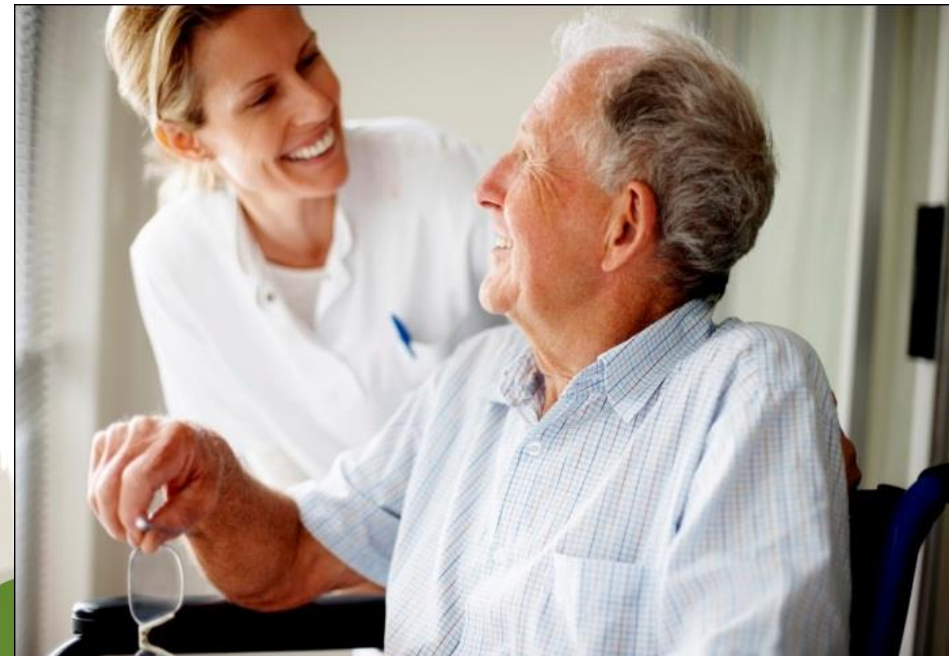
# Anticipatory Care Planning Triggers: Situation

- Long term housebound
- Complex care package or in receipt of respite care
- Entry to care home or community hospital
- Unplanned admission
- Frequent unscheduled contacts
- Carer stress



# Assessment

- SPARRA or other risk prediction tools eg. Lifecurve
- Polypharmacy
- Falls assessment
- Recognised as vulnerable
- Clinical Judgement
- Local intelligence



# Condition

- Deteriorating long term condition
- Requiring specialist nurse
- Placed on palliative care , dementia, learning disability or mental health register





# The need for change.....

General population  
growth 12.5%



2015: 1 in 6 of the  
population aged over  
65

By 2035: 1 in 4  
aged over 65

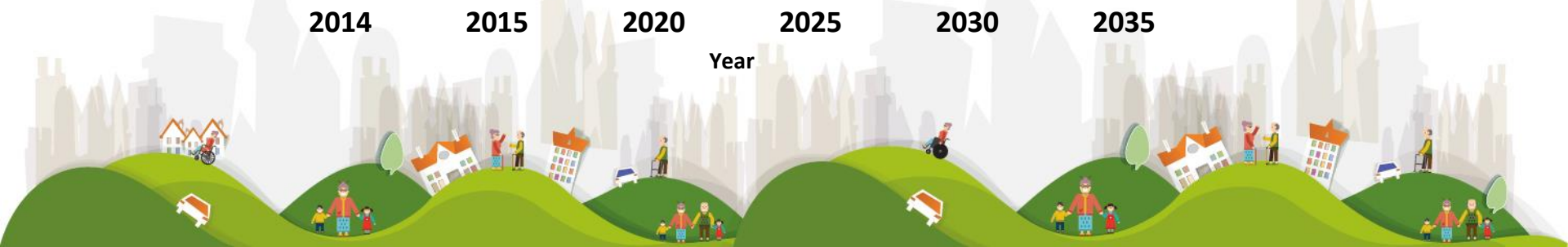
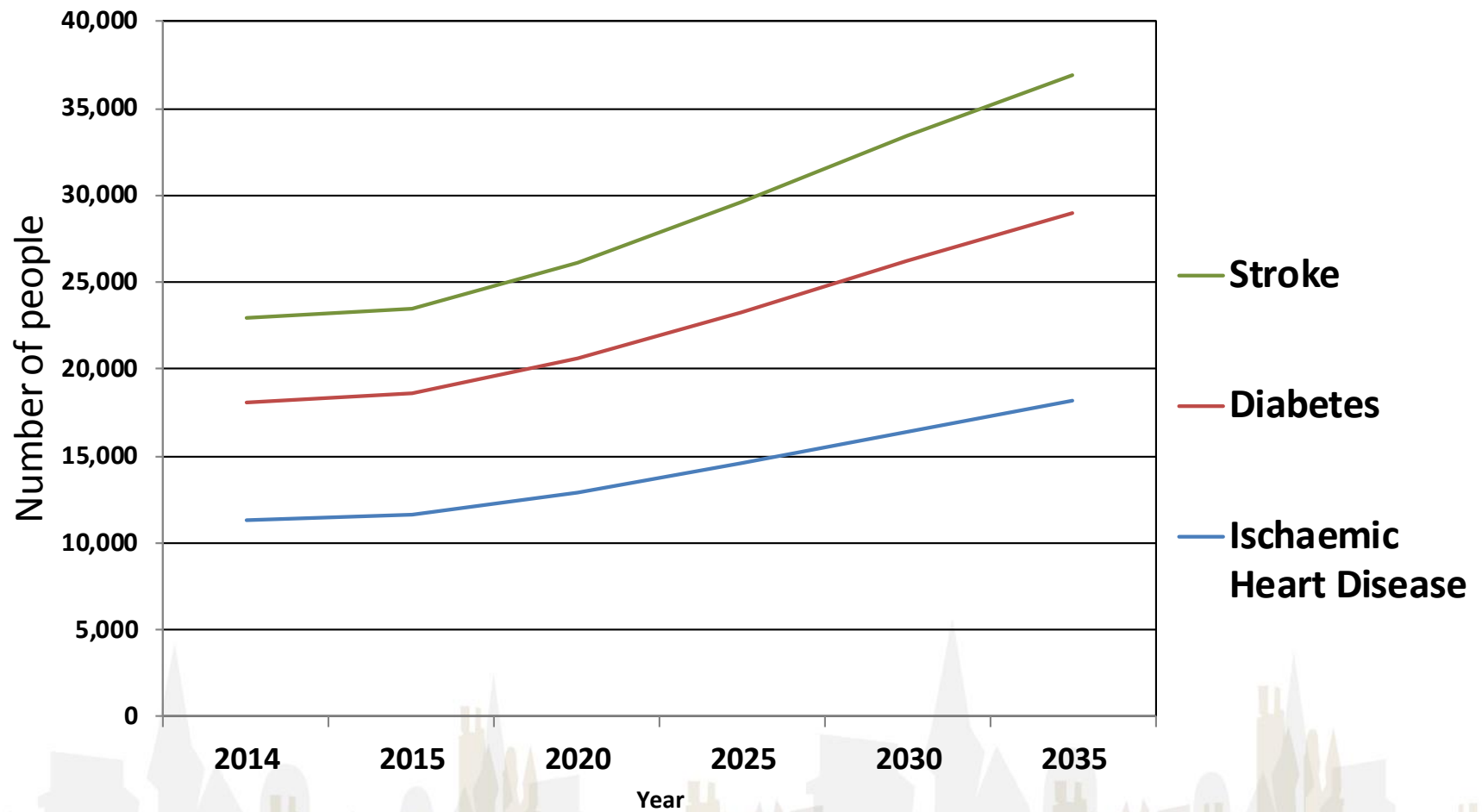
2015: 1 in 14 aged over 75

By 2035 : 1 in 8 aged over 75

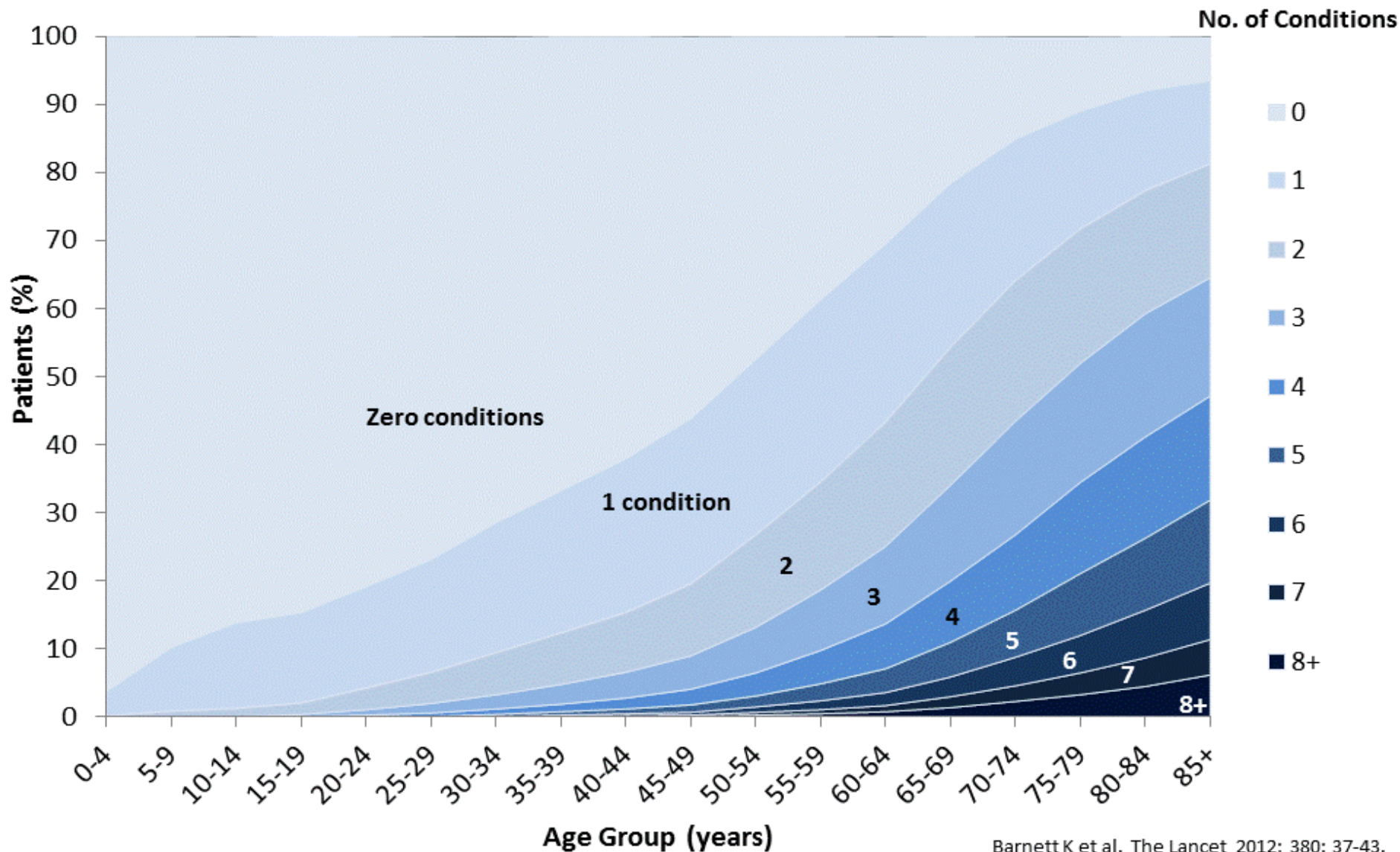




# Disease Prevalence

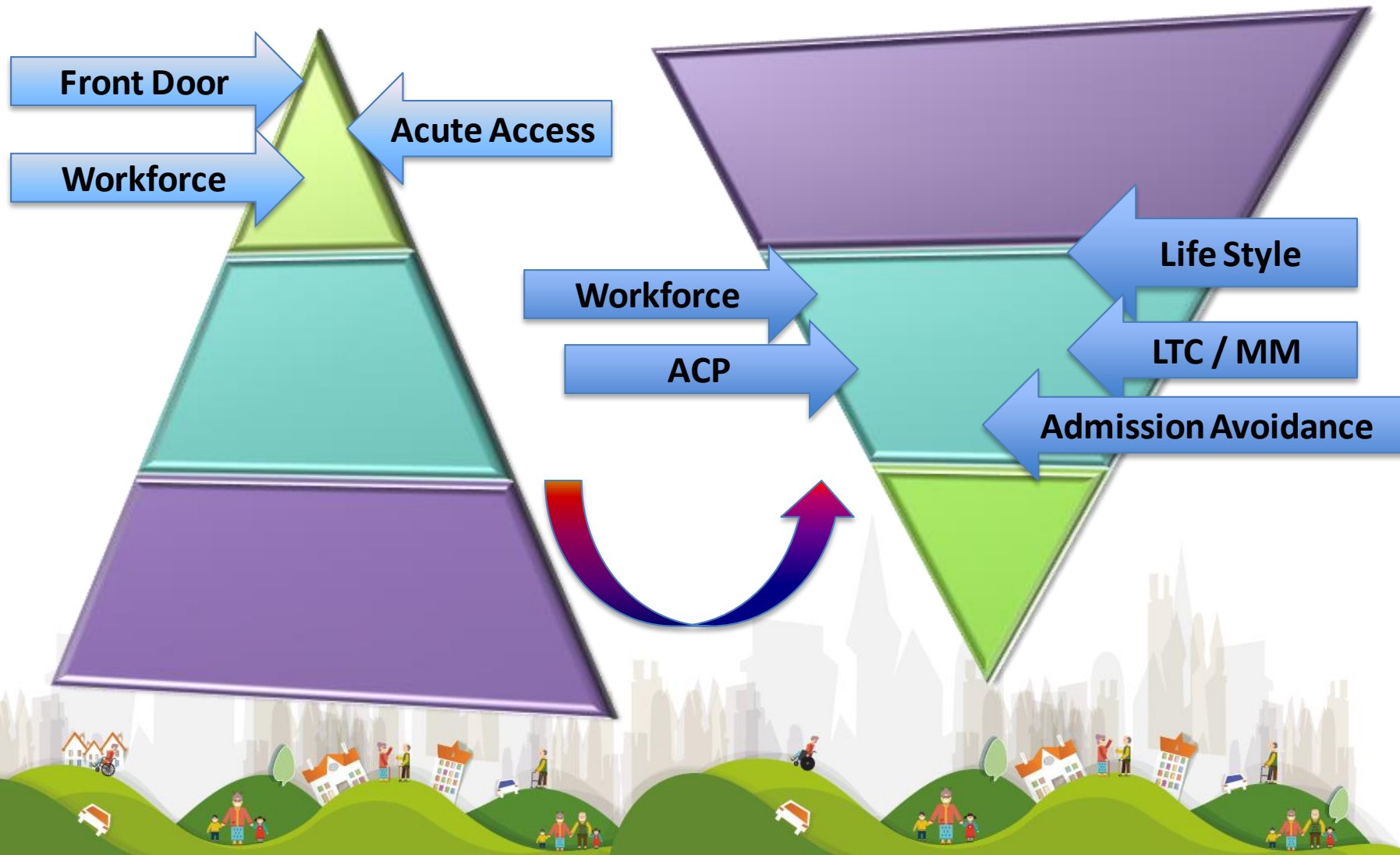


# Multimorbidity and age





# Getting the balance right



# FROM POPULATION HEALTH TO LAST DAYS OF LIFE

## WELL/AT RISK POPULATION

Health promotion and prevention, early detection and intervention, diagnosis and treatment

1

## DIAGNOSED: MILD COMPLICATIONS OR IMPACT. CLIENTS CLINICAL INDICATORS ARE WITHIN ACCEPTABLE RANGE

Primary care, predominantly general practice based with referral to other PHC providers

2

## DIAGNOSED: MILD COMPLICATIONS OR IMPACT. CLIENTS CLINICAL INDICATORS ARE NOT WITHIN ACCEPTABLE RANGE AND/OR THERE IS EVIDENCE THAT THE CLIENT IS NOT SELF MANAGING EFFECTIVELY

Predominantly general practice based with referral to other PHC providers.

3

## MODERATE COMPLEXITY, SEVERITY OR IMPACT

Co-ordinated structured care provided by a responsive PHC interdisciplinary team. Clients case managed within general practice

4

## HIGH COMPLEXITY SEVERITY OR IMPACT

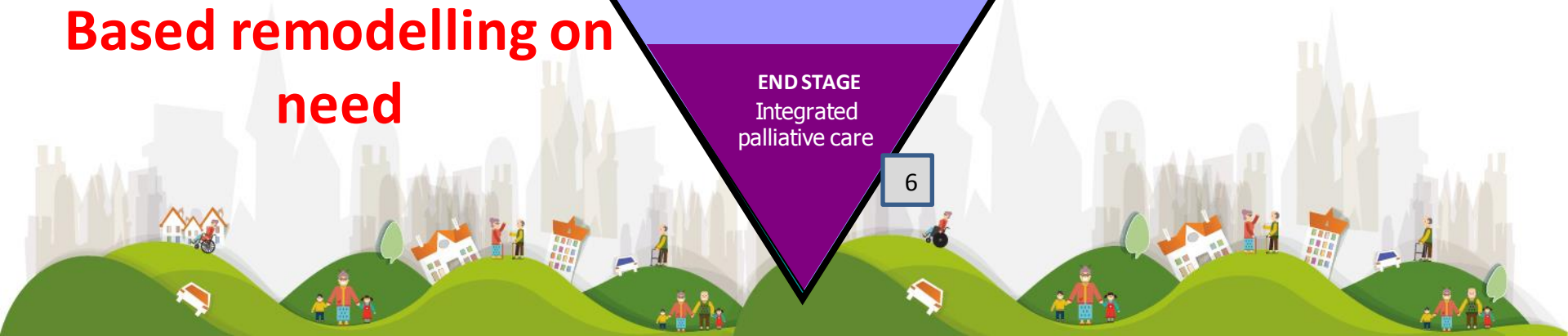
Integrated structured care provided by PHC interdisciplinary team in collaboration with Specialists. Clients case managed within General practice

5

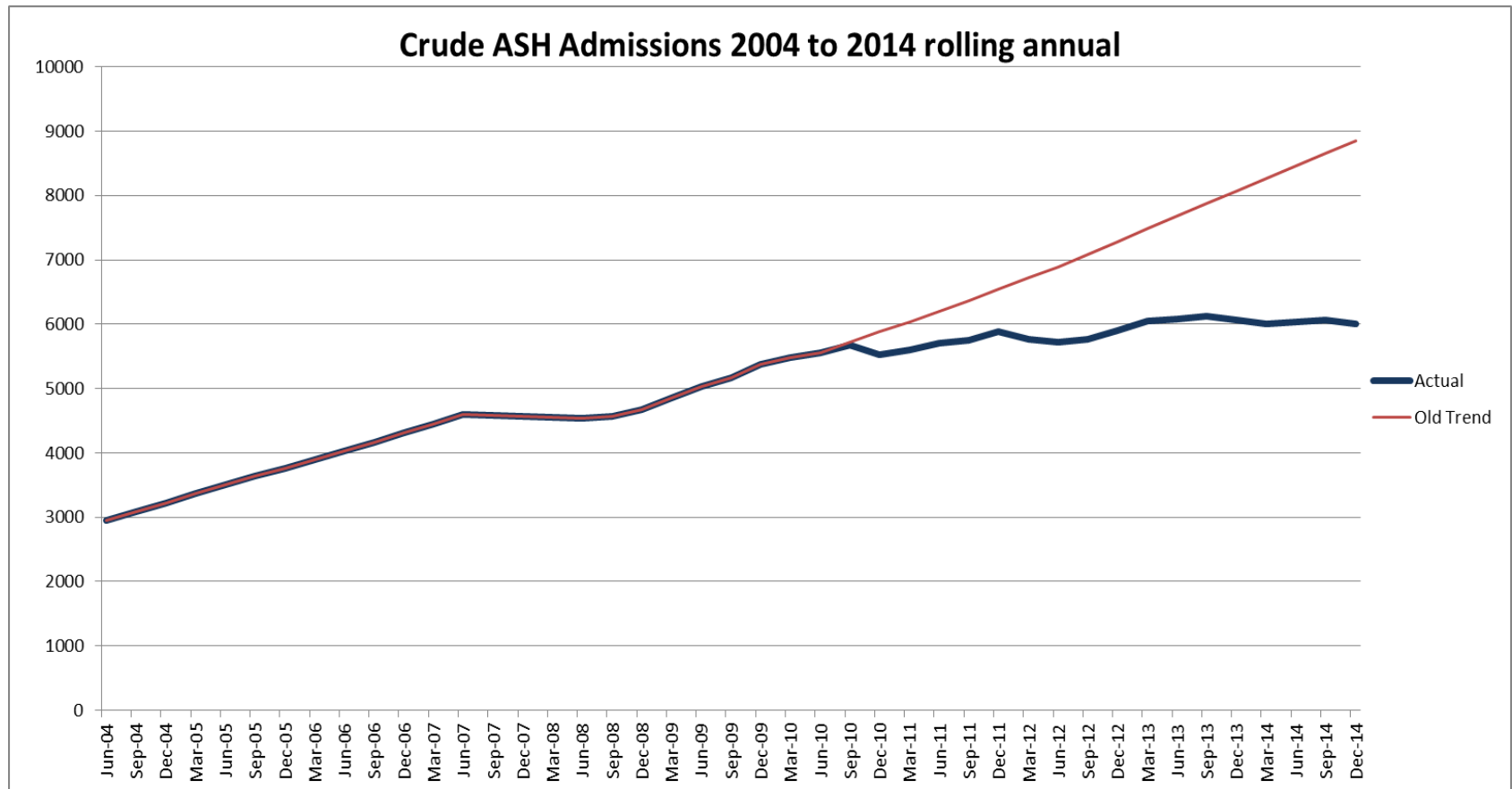
## END STAGE Integrated palliative care

6

Based remodelling on  
need



# Supporting ACP in New Zealand

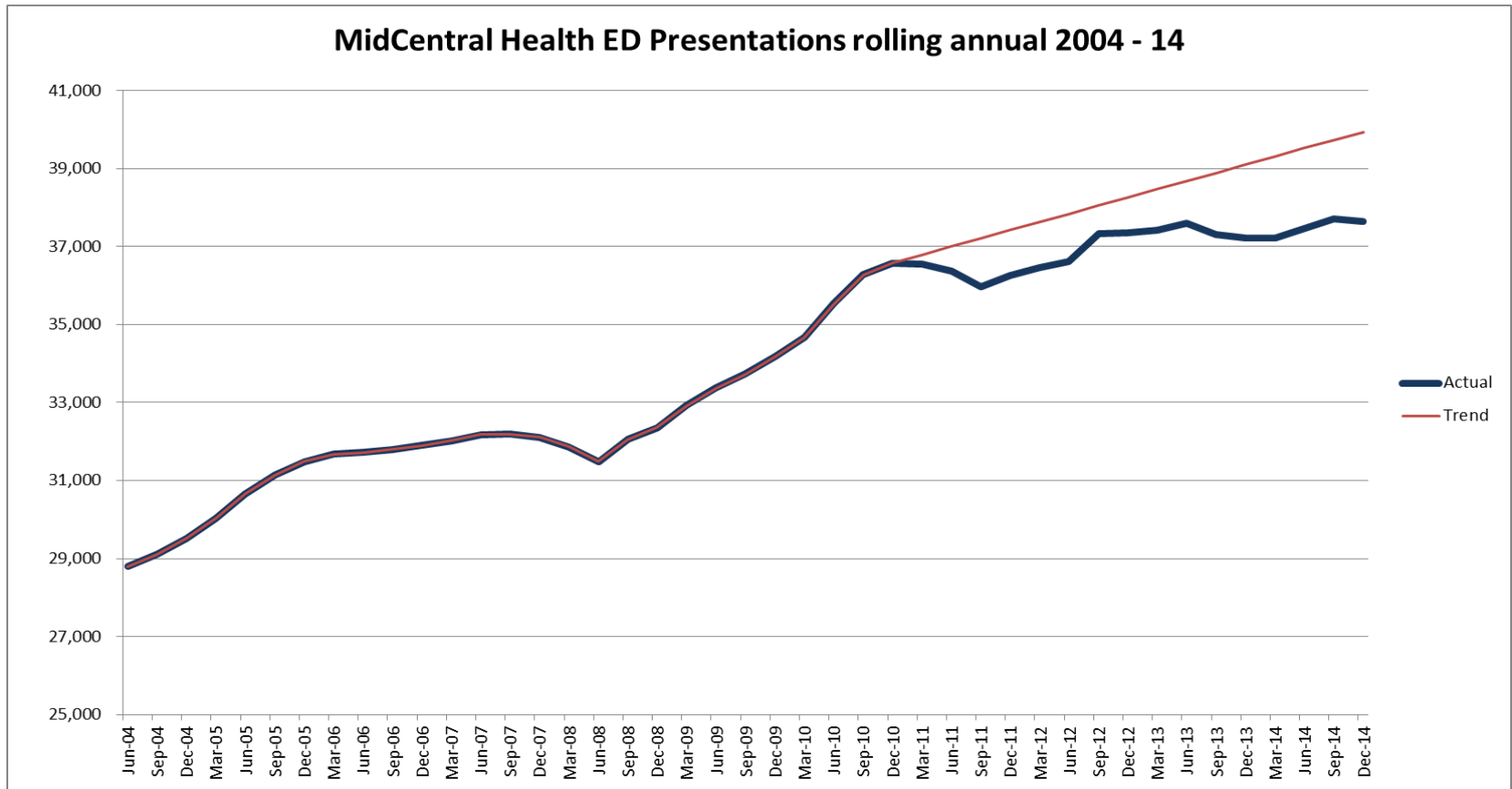


ASH rate (Ambulatory Sensitive Hospitalisations) rate for conditions where appropriate ambulatory (Primary) health care prevents or reduces the need for admission to hospital. People over age 75 are not categorised as ASH as age is then the major admission driver

MidCentral ASH Presentations			
		Current	
Pre 2010 trend line		8,847	pa
Current		5,999	pa
Potential reduction		2,848	pa
Valued at \$5k per ASH		\$5,000 per ASH	
Savings to MidCentral		\$14,237,989 pa	

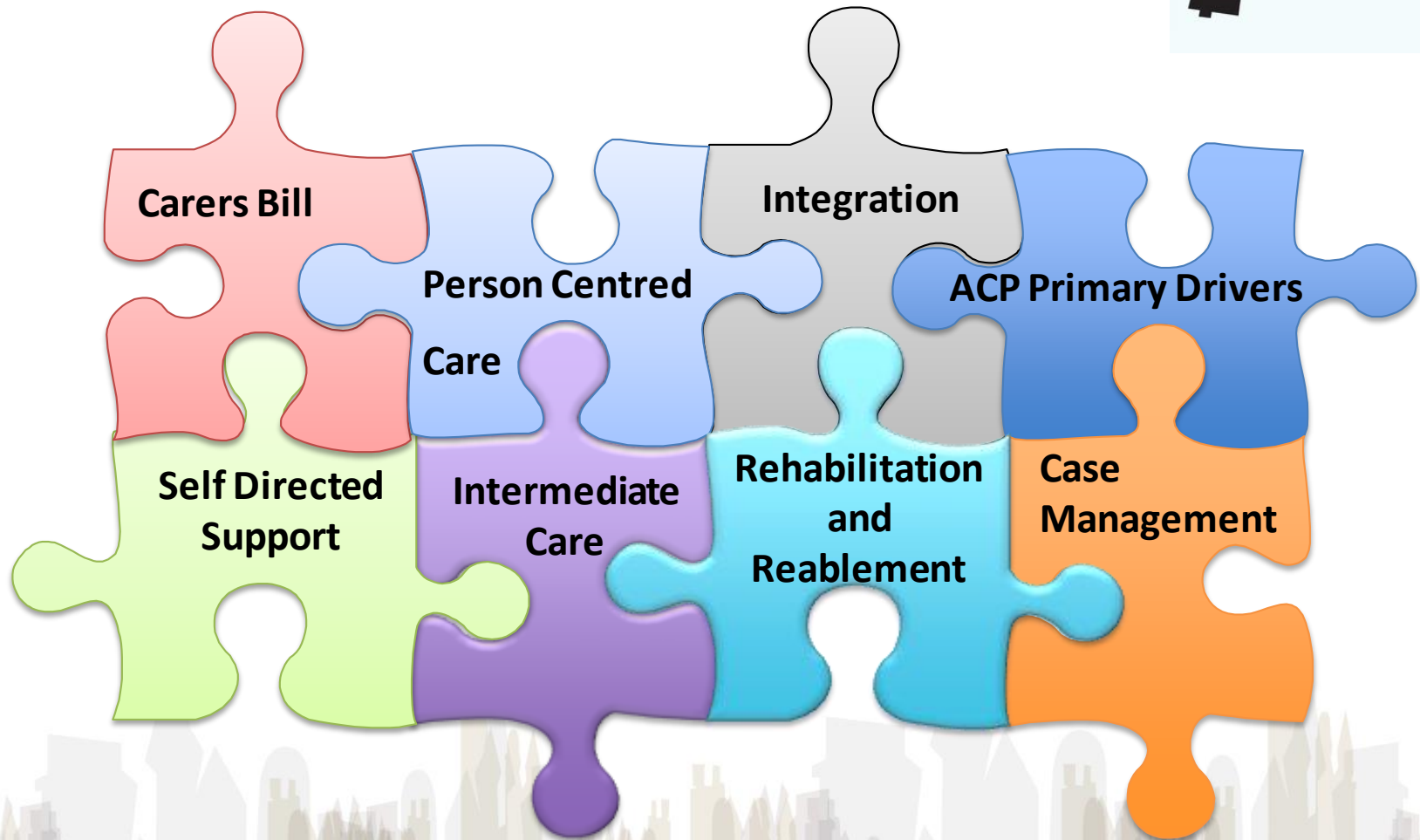


# We (they!) have bent the curve



MidCentral ED Presentations			
		Current	
Pre 2010 trend line ED presentations		39,941	pa
Current annnual ED presentations		37,634	pa
Potential reduction		2,307	pa
Valued at \$300 per ED marginal cost			\$300
Savings to MidCentral			\$692,100 pa

# Time to bring jigsaw together.....



# National Anticipatory Care Planning Task and Finish Group: Primary Drivers



1. Raise awareness and embed Anticipatory Care Planning within each Locality to help those with multiple morbidities
2. Work with partners to increase access of KIS
3. Work to ensure carer support aligned with ACP

**Ensure delivery of ACP for all who would benefit**





# Awareness raising and improvement

- **Baseline scoping:**
  - Local leads within Boards/Partnerships
  - National ACP Programme Board
- **Focussed improvement:**
  - Develop logic models
  - Tests of change to inform future spread
  - Triggers, risk predictors
  - Test ACP documentation
  - Measure change:



# Proposed measures

- admission/readmission
- number of ACPs
- time during last 6 months of life in hospital
- workforce engagement
- Improved patient experience
- narrowing inequalities gap
- contribution analysis



# Growth and Change

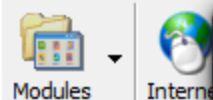
- Learning Needs Analysis to develop education programme
- Link with Technology Enabled Care Improvement Programme
- Improve use of eKIS
- Mobile Technology APP
- Raise Public Awareness and Communication Programme





# Sharing Information with each other: Use of eKIS





F8 - Save  
S - Summary

Consultation Mo

### Heading

H - History  
E - Examination  
P - Problem  
Y - Family History  
O - Social  
C - Comment  
L - Result  
M - Medication  
F - Follow up  
  
Q - Test Request  
R - New Referral  
G - Allergy

### Quick History:

08  
07  
07  
02

### KIS Data Entry

0 - Consent | 1 : Demographics | 2 : Current Situation | 3 : Care & Support | 4 : Resuscitation & Preferred Place Of Care | 5 : Palliative Care

#### KIS Upload Decision

- ☒ Send a Key Information Summary for this patient  
☐ Do Not Send a Key Information Summary for this patient

Assigned Date

28/05/2015

#### Patient Consent

Consent for key information summary upload

Assigned Date

11/02/2014

Notes

Date not Uploaded to KIS

☐ Vulnerable Person

28/05/2015

☐ Risk to Self

28/05/2015

☐ Risk to Others

28/05/2015

☐ Legal Requirement

28/05/2015

#### Special Notes (shared with ePCS)

☒ Apply Special Note

67 year old with metastatic bowel Cancer (likely pulmonary and now also skin mets and extensive local nodal disease); background hx of recurrent PTE; on lifelong anticoagulation with s.c LMWH; Hickman line in situ for expected palliative chemotherapy, however little response to this. Recently more confused but no headaches and possibly oversedated; MST reduced from 100 to 90mg bd; and recently commenced on syringe driver. Marked deterioration ??? cerebral metastases. Supportive care only. Detailed discussion, well informed and aware prefers end of life care at home; wife very switched on and caring; DNACPR form in place

☐ Apply Expiry Date : Special Note will not expire

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#### KIS Review Date (Practice Use Only)

☒ KIS Review Date

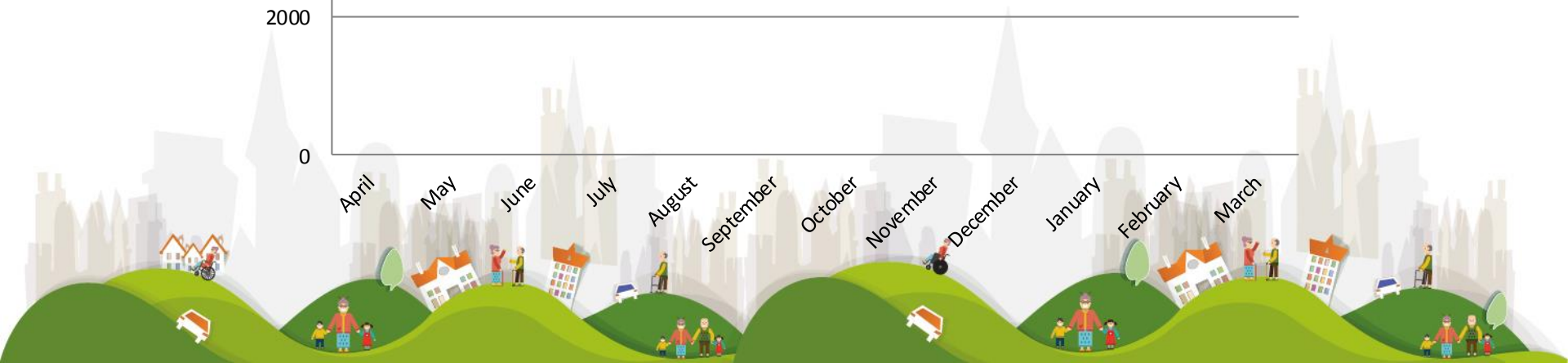
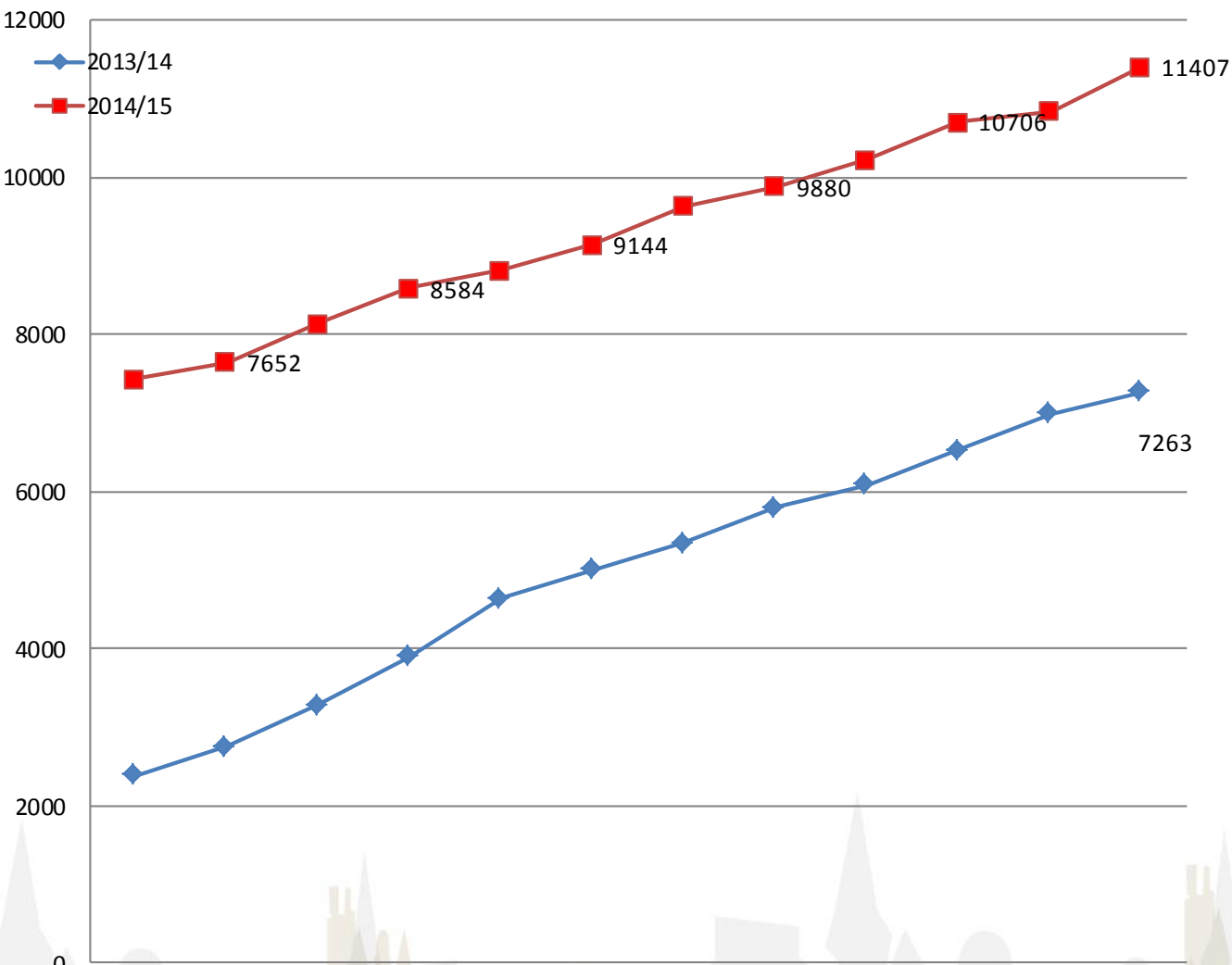
31/05/2015

OK

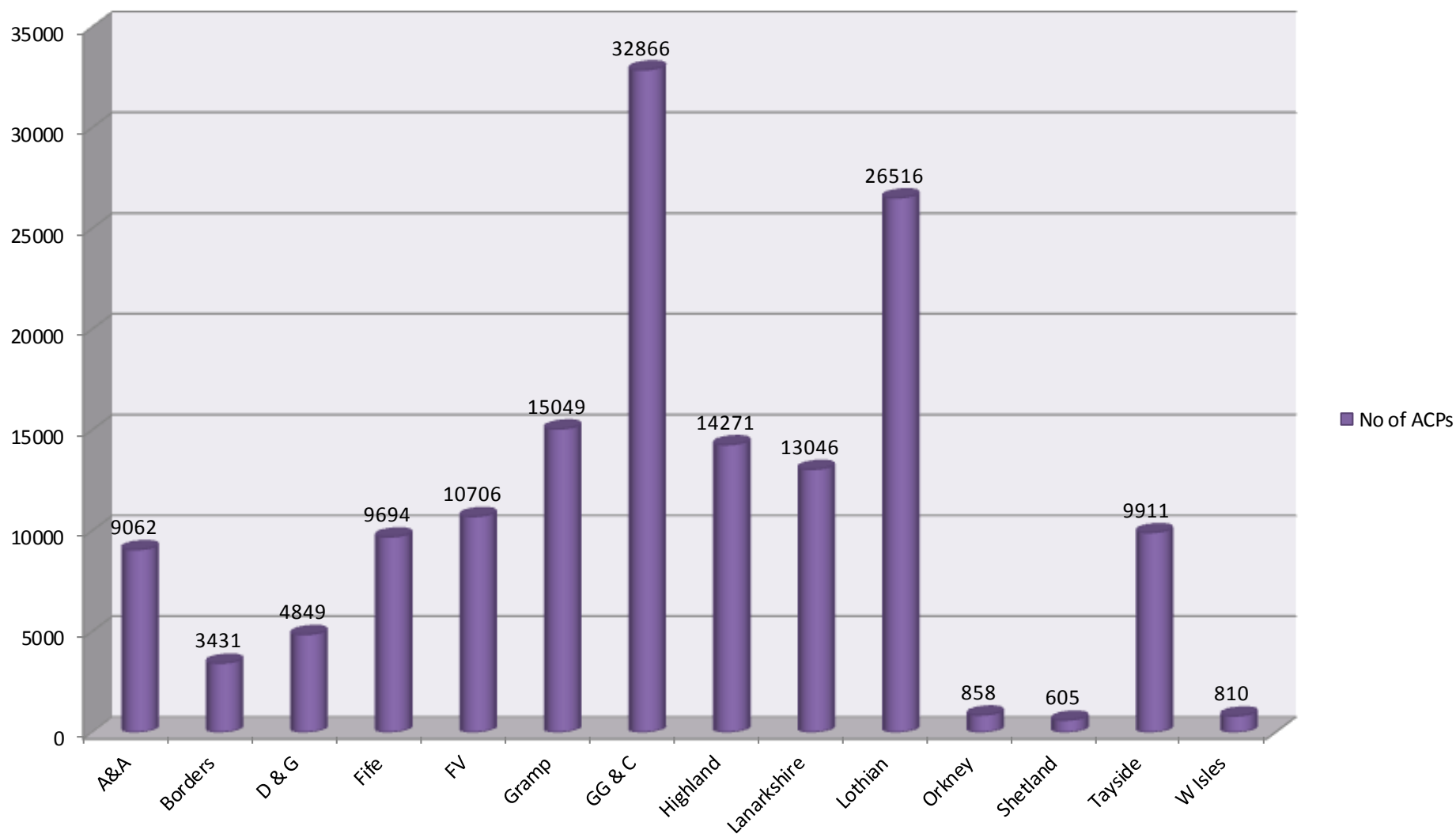
Cancel

History there was concern by D/N staff that patient going downhill fast; mostly because he appears sleepy and confused; on examination actually looks ok

# NHS Forth Valley KIS/EPC Uploads

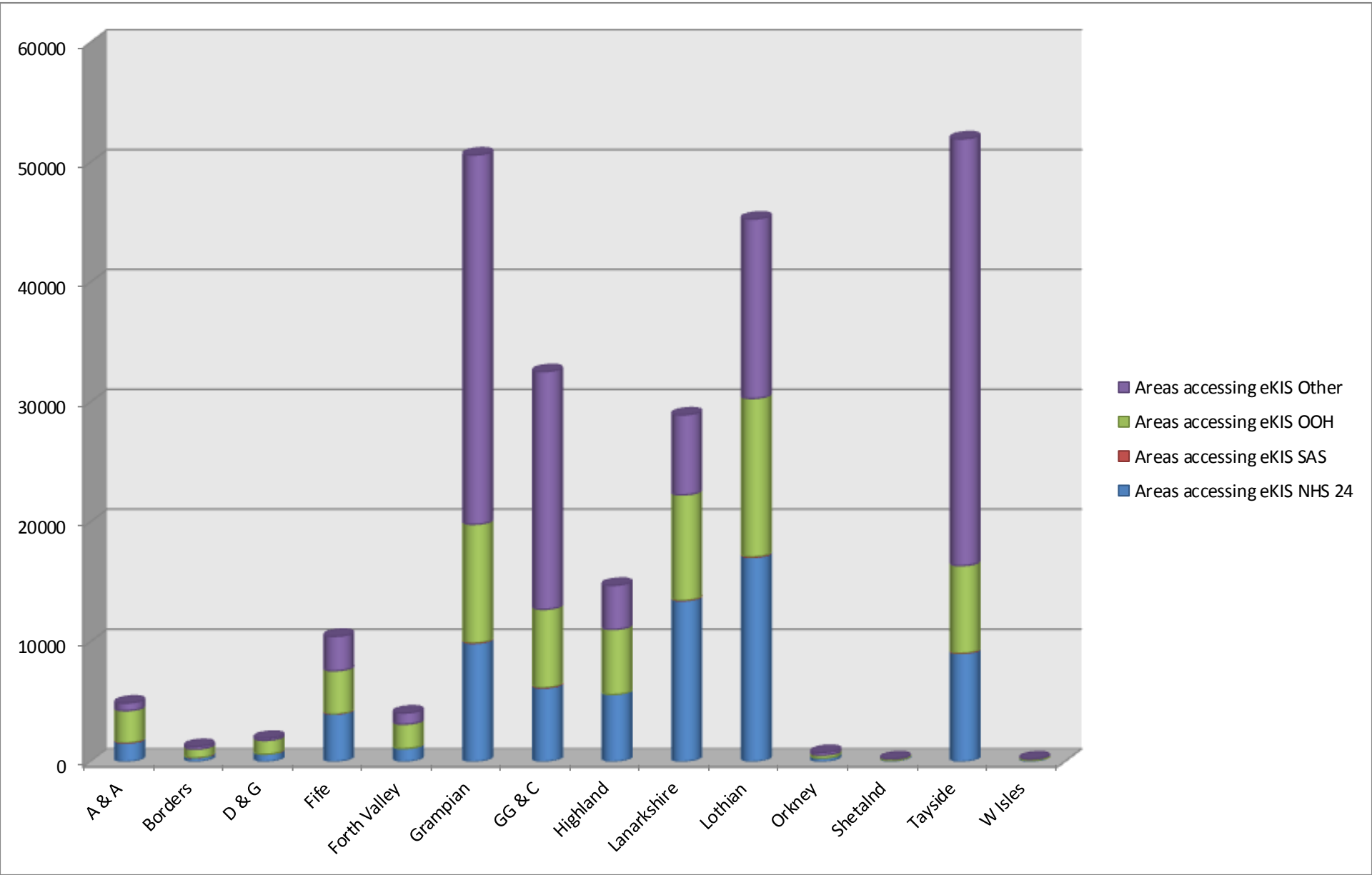


## No of ACPs





# Specific Access in one month



# Public Awareness





### POA - Six Step Guide animation



### My Power of Attorney

No matter what age you are it is important to talk about Power of Attorney and a good starting place is your parents or children. If this is not an option for you for any reason, you should talk to those closest to you. Everyday, thousands of people across Scotland need someone to act for them- to pay their bills, to make decisions about their care and to simply keep their best interests managed. Without Power of Attorney, the State will be appointed



### Financial Power of Attorney explained

Jim Pearson discusses the importance of Power of Attorney for financial decisions.



### Health and Power of Attorney :



### Power of Attorney- Next of Kin



### The Story behind the Ad: Irene

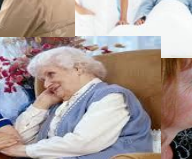


Whole System

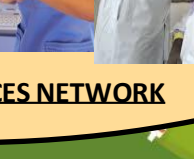
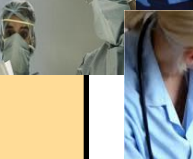
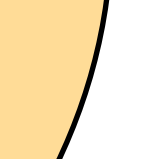
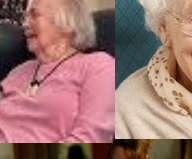
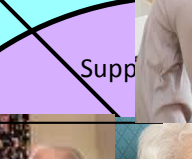
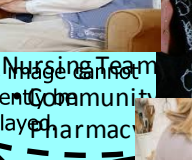
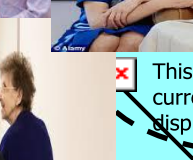
Whole Person



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Secondary Care

Primary Care

ACUTE SERVICES NETWORK

Whole Team



# Pathway 1

## Social Care Notes

- £1200

**Total Cost: £7,100**

## Social Care Assessment (1)

- By locality team
- Reablement
- Community alarm
- £600

## Social Care Assessment (2)

- Crisis care home package
- 73 days
- Cost £3,400

May

June

July

August

September

October

## Hospital Admission

- Emergency admission – hosp X - general medicine
- Abdominal swelling requiring minor intervention
- Discharge to own home
- 4 days
- £1,200

## Outpatient

- GP referral
- Palliative medicine consultant
- Visit at home
- Cost £160

## Death

- In the care home
- Liver cancer

## GP Prescribing

- £500

# Pathway 2

## Hospital Admission 1

- Emergency admission – Hosp X – gen med
- Pneumonia
- 19 days
- Consult with Psychiatry and Palliative Care
- Transfer to community hospital
- 13 days (inc 10 days delayed discharge)
- Discharged to own home
- Cost £8800

## Social Care Notes

- £300

**Total Cost:**  
£18,000

## Social Care Assessment (1)

- Cost £150

## Social Care Assessment (2)

- Short term care home placement
- 39 days
- Cost £1100

July

August

September

October

November

December

## Outpatient

- Consultant referral
- Hosp X
- Palliative medicine consultant
- £70

## Hospital Admission 2

- Emergency admission (ambulance/A&E) – Hosp X – general medicine
- Fall
- 1 day
- Transfer to Community Hospital
- 15 days (inc 12 days delayed discharge)
- Cost £4400

## Hospital Admission 3 + Death

- A&E (via ambulance)
- Unplanned admission to Hosp X (gen med)
- Diagnosis of pneumonia
- After 3 days, patient dies
- Cost £900

## GP Prescribing

- £150

**See Change**

**Think ACP**

**Identify most  
vulnerable**

**Right action, Right person,  
Right place, right  
time...every time**

**Improve KIS**

**Single ACP  
Accurate,  
timely  
hand-held**

**Community  
capability  
and capacity**

**Carer  
Support**

**Improved  
interfaces**

**Communication  
and  
Information**

**Increased  
public  
awareness**



**An ACP  
for  
Scotland**





Along with evidence....

**Bit of blue sky thinking and a leap of faith**



# Additional focus needed on

- Technology
- From early intervention to end of life care
- Carers
- Workforce and cultural change
- Value of Collaboration
- Health Economics- Pathway



# Are we bringing ingredients together correctly



## to meet expectation and need....?

